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## What Does it Take to Sustain PBIS?

Kent McIntosh  
University of Oregon



Handouts: <http://www.pbis.org>



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## Thanks and Acknowledgments

- Land Acknowledgment
- ODE
  - Conference organization
- Center on PBIS Partners
- Collaborators across the country
- Educators and families across the world

Handouts: <http://www.pbis.org>



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## Learning Objectives

By the end of this session, you should be able to...

1. Describe the need for **systems** to sustain effective practices
2. Identify specific actions for leveraging the **core practices of Tier 1 PBIS** to provide high-quality continuity of learning for every student

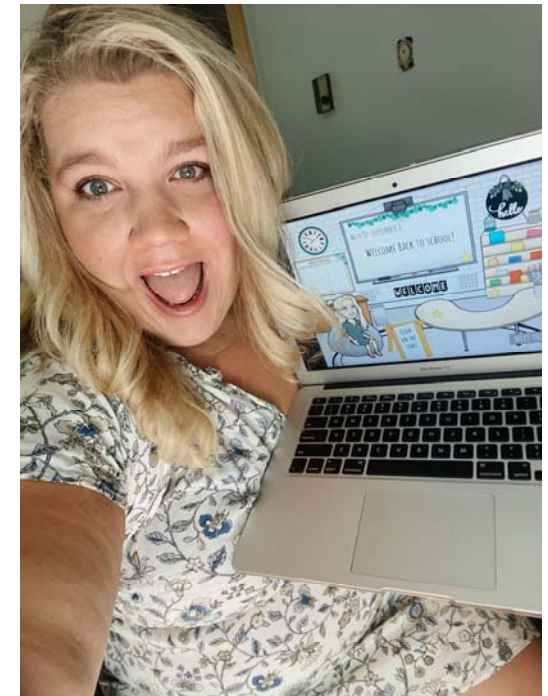
Handouts: <http://www.pbis.org>



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# Who signed up for **THIS?**

Madison Corlett, Mansfield, CT  
<https://www.pbisapps.org/>



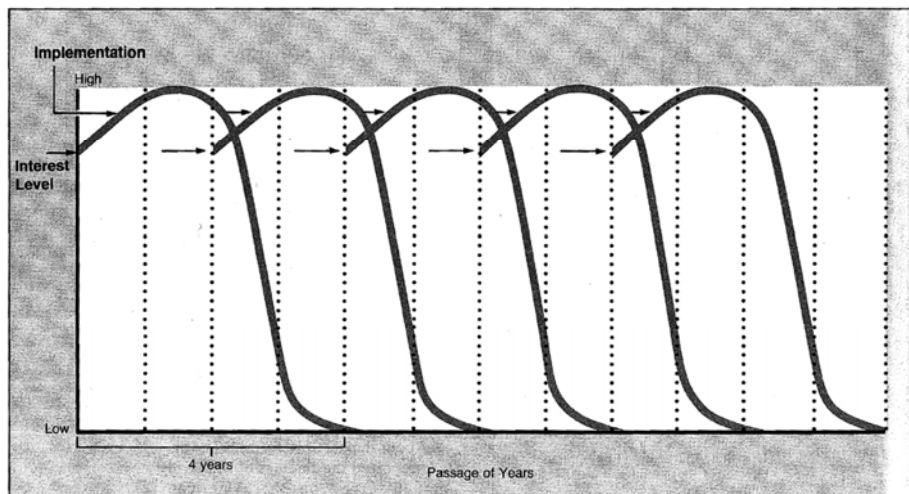
## Welcoming students back to school?



## What are common reactions to new problems in education?

- Roll out a stand-alone initiative that is done once (if at all) and becomes one more thing teachers are asked to do

Figure 1. Birth and Death Cycles of Educational Innovations



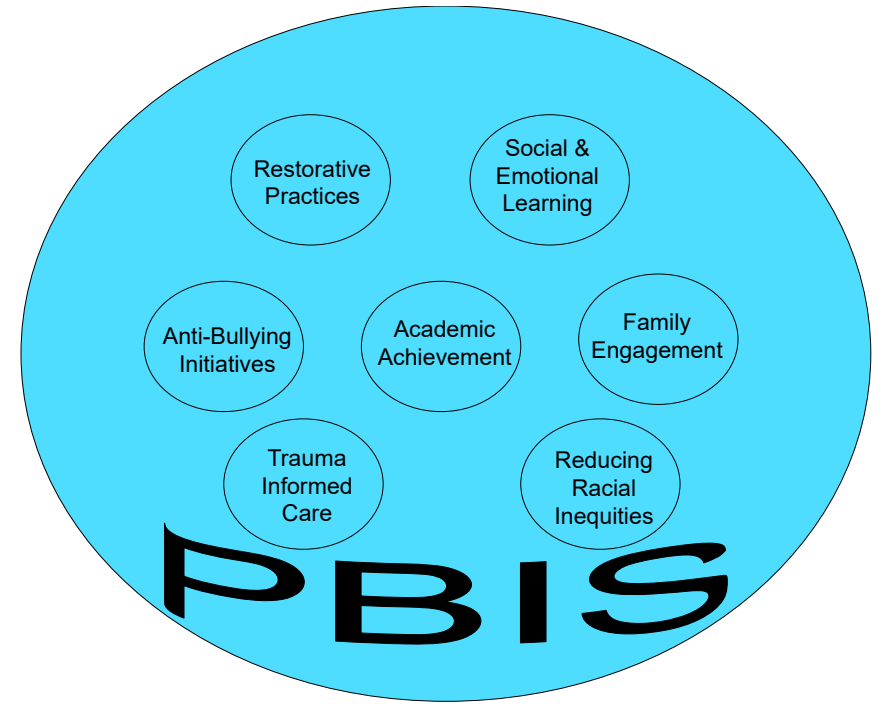
(Latham, 1988)

## What are common reactions to new problems in education?

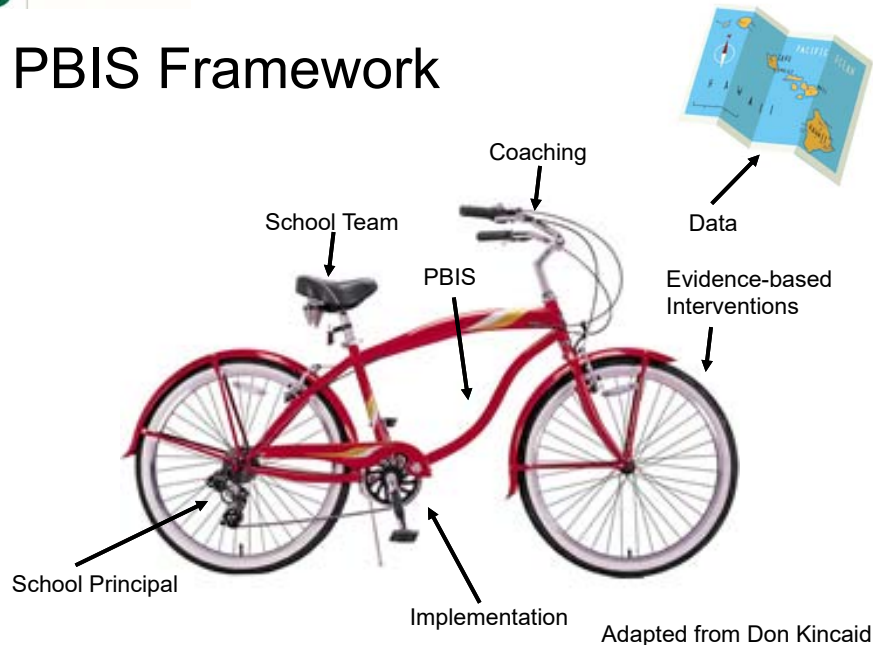
- Roll out a stand-alone initiative that is done once (if at all) and becomes one more thing teachers are asked to do

# A more sustainable approach

- Create safe, predictable, and positive learning environments for **all students**, regardless of...
  - Need
  - Exposure to traumatic events
  - Learning location
- Assess and provide more support based on additional need



# PBIS Framework



# PBIS in the real world

*The Successful Bartender*  
Putting People Skills to Work  
Small Cakes & Peter Scattolon

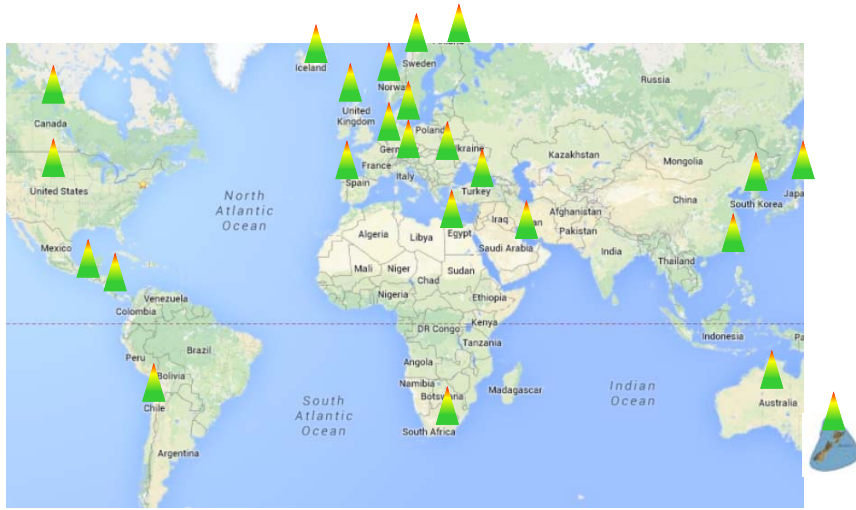
Keeping Behavior Acceptable

Diagram 3.1: Acceptable Behavior, Levels 1-4

A diagram of a cup representing levels of behavior. The left side is labeled 'MORE ALCOHOL' with levels HIGH, MEDIUM, and LOW. The right side is labeled 'MORE PROBLEMS' with levels 10, 8, 6, 4, 2. The cup is divided into four horizontal sections: 'ACCEPTABLE' (bottom, 0-2), 'BEGINNING PROBLEMS' (2-4), 'SERIOUS PROBLEMS' (4-8), and 'SERIOUS PROBLEMS' (8-10).

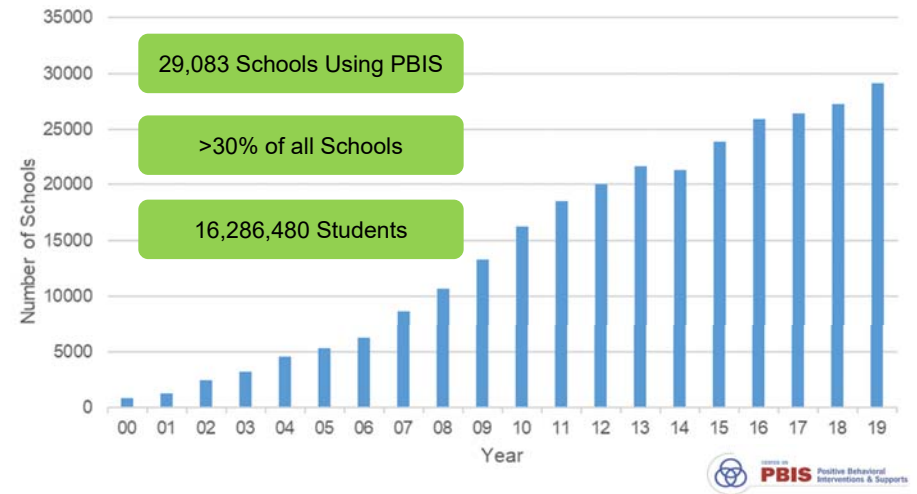
Photo Illustration of Behavior Worsening with Continued Drinking

Three sequential photos showing people at a bar. The first photo is captioned 'Acceptable Levels 1-2: Making a toast'. The second photo is captioned 'Beginning Problems (Levels 5-7): Making threats'. The third photo is captioned 'Serious Problems (Levels 8-10): Getting physical. Time to leave.'.



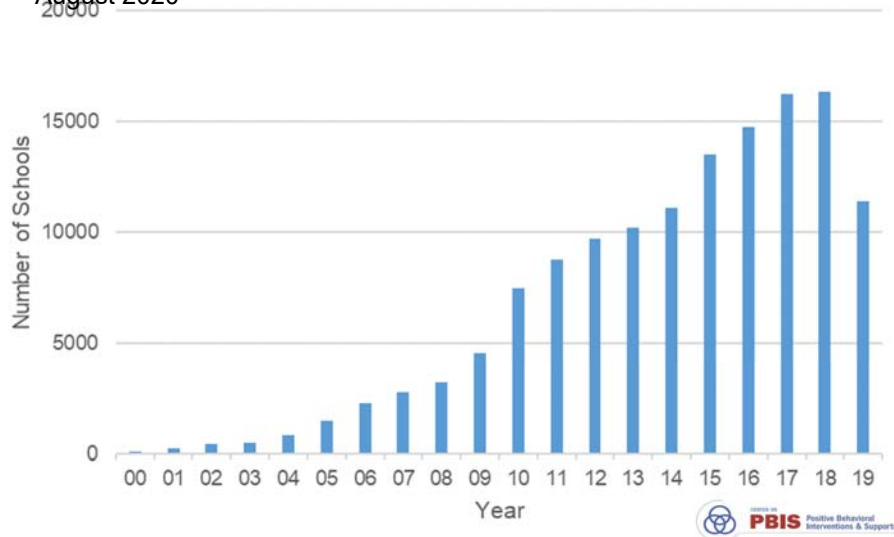
# U.S. Schools Using PBIS

August 2020



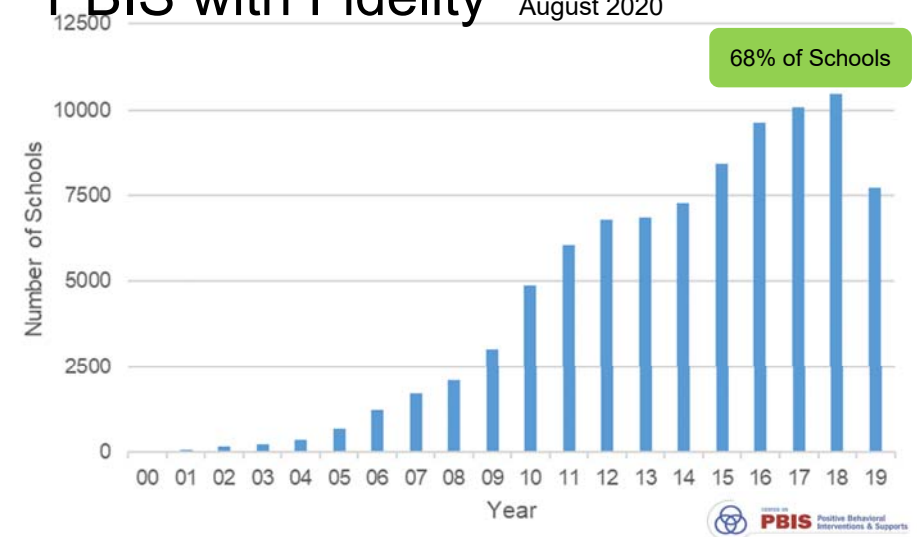
# Schools Reporting PBIS Fidelity

August 2020



# Schools Implementing Tier 1 PBIS with Fidelity

August 2020





# Statistically Significant Outcomes of PBIS

- **Reduced problem behavior**  
(Bradshaw, Mitchell, & Leaf, 2010; Flannery et al., 2014; Gage et al., 2018; Horner et al., 2005; Metzler et al., 2001; Nelson, 1996; Nelson et al., 2002; Solomon et al., 2012)
- **Increased prosocial behavior**  
(Metzler, Biglan, Rusby, & Sprague, 2001; Nelson et al., 2002)
- **Improved emotional regulation**  
(Bradshaw et al., 2012)
- **Improved academic achievement**  
(Horner et al., 2009; Lassen, Steele, & Sailor, 2006; Nelson et al., 2002)
- **Improved perceptions of school safety**  
(Horner et al., 2009)
- **Improved organizational health**  
(Bradshaw et al., 2008)

# What is... fidelity of implementation?

- The extent to which the critical features of PBIS are implemented as intended

# Why assess it?

- Helps us improve outcomes for students
- Helps team target next steps and areas for improvement

# Survey of 2,000 Educators

% of **districts** reporting using PBIS



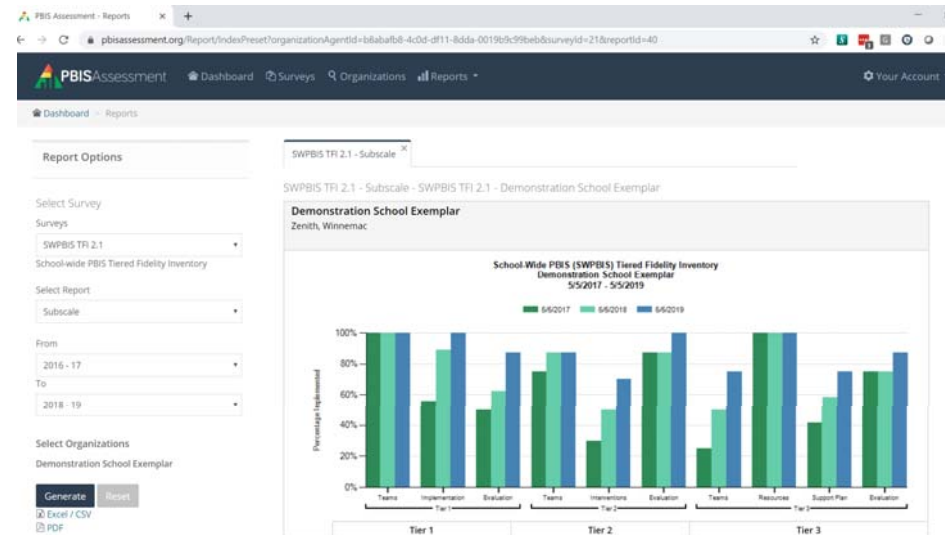
% of **teachers** using PBIS practices frequently or very frequently



% of **districts** implementing an SEL curriculum



% of **teachers** using an SEL curriculum in their classes



Freely available: <http://www.pbisassessment.org>

“If you ran a hospital, but you were only known for serving people who are healthy, well, then you wouldn’t be a very good hospital.”

- Pedro Noguera



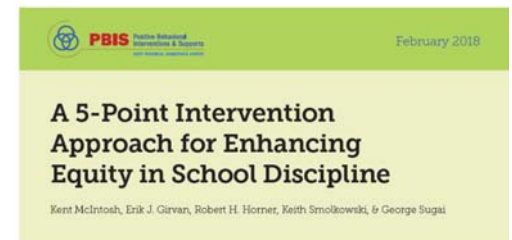
■ When thinking about “at-risk” children and youth, sometimes our educational systems are putting them at risk

- School safety
- Bullying
- Racial bias
- Ability bias



**Equity is a Tier 1 issue.**

A 5-point Intervention Approach to Increase Equity in School Discipline



Discipline disproportionality is one of the most significant problems in education today (Gregory, Skiba, & Noguera, 2010; U.S. Government Accountability Office, 2013). The results of decades of research consistently show that students of color, particularly African American students (and even more so for African American boys and those with disabilities), are at significantly increased risk for receiving exclusionary discipline practices, including office discipline referrals and suspensions (e.g., Fabelo et al., 2011; Girvan et al., in press; Losen & Gillespie, 2012). These differences have been found consistently across geographic regions and cannot be adequately explained by the correlation between race and poverty (Noltemeyer & McLoughlin, 2010; Morris & Perry, 2016). Given the negative effects of exclusionary discipline on a range of student outcomes (American Academy of Pediatrics Council on School Health, 2013), educators must address this issue by identifying rates of discipline disproportionality, taking steps to reduce it, and monitoring the effects of intervention on disproportionality. Disproportionality in exclusionary discipline blocks us from the overall objective of promoting positive outcomes for every student.

**Components of Effective Intervention to Prevent and Reduce Disproportionality**

No single strategy will be sufficient to produce substantive and sustainable change. Multiple components may be needed, but not all components may be necessary in all schools. We describe here a 5-point multicomponent approach to reduce disproportionality in schools.

**1. Collect, Use, and Report Disaggregated Discipline Data**

Any school or district committed to reducing disproportionality should adopt data systems that allow disaggregation of student data by race/ethnicity and provide instantaneous access to these data for both school and district teams. Some discipline data systems for entering and analyzing office discipline referrals

## 5-point Intervention Approach

1. Collect, use, and report **disaggregated** discipline data
2. Implement a **behavior framework** that is preventive, multi-tiered, and culturally responsive
3. Use engaging **academic instruction** to reduce the opportunity (achievement) gap
4. Develop **policies** with accountability for disciplinary equity
5. Teach strategies to **neutralize implicit bias**

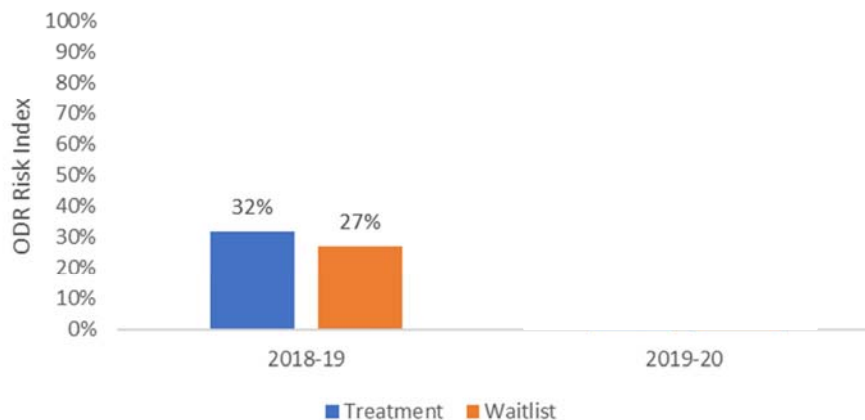
<https://www.pbis.org/topics/equity>

## Effects of Equity-focused PBIS on Discipline Gaps

- Fox et al., in press
- Gion et al., 2020
- McIntosh et al., 2018
- McIntosh et al., in press
- Payno-Simmons, in press
- Swain-Bradway et al., 2019

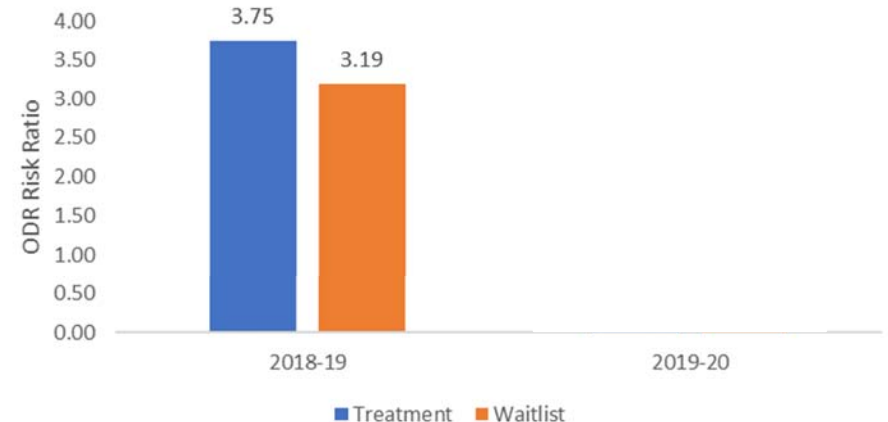
## Equity-focused PBIS Outcomes

ODR Risk Index: Black Students



## Equity-focused PBIS Outcomes

ODR Black-Other Risk Ratio



**CORE PRACTICES**  
of school-wide PBIS

- |   |   |
|---|---|
| 1 | <b>DEFINE</b><br>school-wide expectations (i.e., social competencies) |
| 2 | <b>TEACH &amp; PRACTICE</b><br>prosocial behaviors                    |
| 3 | <b>MONITOR &amp; ACKNOWLEDGE</b><br>prosocial behaviors               |
| 4 | <b>RESPOND INSTRUCTIONALLY</b><br>to unwanted behaviors               |
| 5 | <b>MAKE DECISIONS</b><br>based on data                                |

*And 5 ways we can use systems to support high-quality continuity of learning for every student*

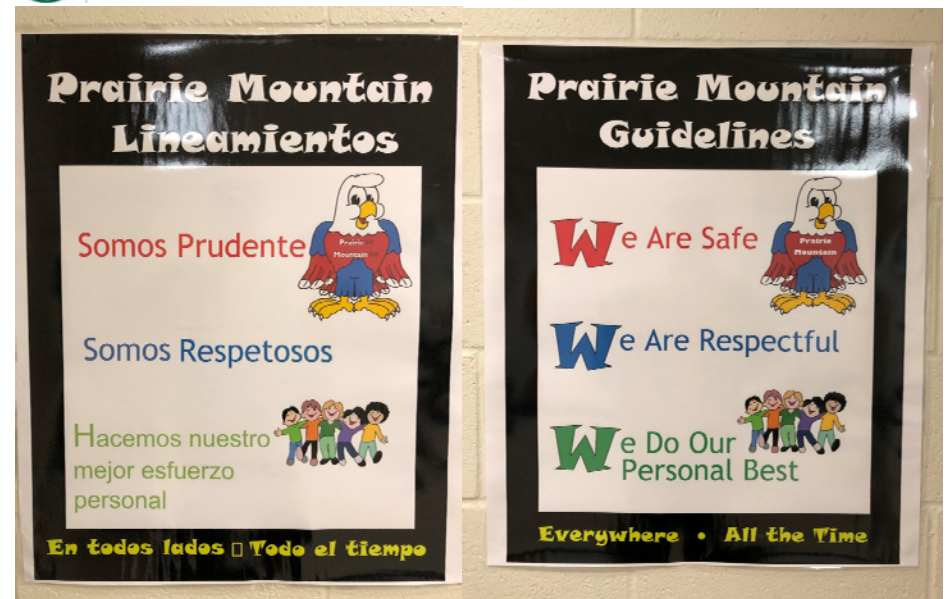


**CORE PRACTICES**  
of school-wide PBIS

- |   |   |
|---|---|
| 1 | <b>DEFINE</b><br>school-wide expectations (i.e., social competencies) |
|   |   |
|   |   |
|   |   |
|   |   |

**CRITICAL FEATURES of EFFECTIVE SCHOOL-WIDE EXPECTATIONS**

- Small number (2-5)
- Memorable
- Broad (Cover all expected behaviors)
- Positively stated





# CICO in Lame Deer, MT

**Maxanene ho'eestenehese / Maxanene ma'to'seasese**  
*(sign-in when you enter/sign-out when you leave)*  
 Lame Deer Morning Stars - Check In/Check Out

Student: \_\_\_\_\_ date: \_\_\_\_\_

Rating Scale: 0 = Try Again    1 = Sorta    2 = Great

Goal	Per 1	Per 2	Per 3	Per 4	Per 5	Per 6	Per 7	total
Ohkeohaetano (be safe)	0 1 2	0 1 2	0 1 2	0 1 2	0 1 2	0 1 2	0 1 2	
Hova'ehe maheohaetano'tome (be responsible for everything)	0 1 2	0 1 2	0 1 2	0 1 2	0 1 2	0 1 2	0 1 2	
Netao'o hava'ehe mahenono'tame (be respectful of everything)	0 1 2	0 1 2	0 1 2	0 1 2	0 1 2	0 1 2	0 1 2	
Initials								

Pts earned \_\_\_\_\_ / Pts possible \_\_\_\_\_ = \_\_\_\_\_ %    (Write comments on back)

**CORE PRACTICES**  
of school-wide PBIS

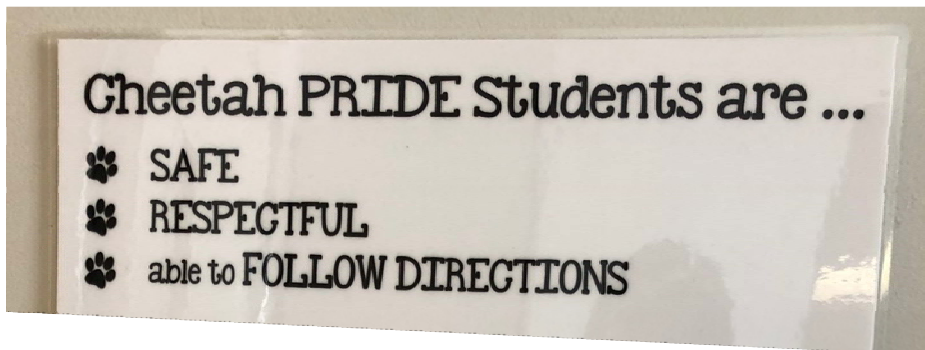
**1**

**DEFINE**  
school-wide expectations (i.e., social competencies)

**THE WAY IT WORKS**

*They become the common language of the school:*

- School personnel
- Students
- Families



Ensure expectations are helpful beyond school!

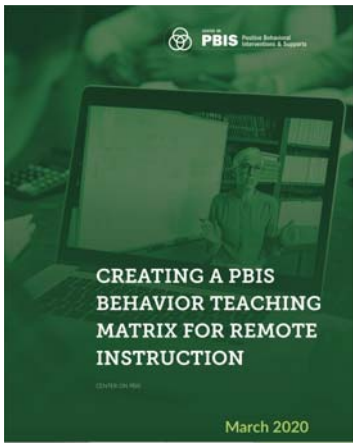
**CORE PRACTICES**  
of school-wide PBIS

**1**

**DEFINE**  
school-wide expectations (i.e., social competencies)

**SUPPORTING CONTINUITY OF LEARNING**

*Maintain consistency of language*



We are...	Entering Class	Teacher-led Whole Group Instruction	One-on-One Instruction	Small-Group Activities (Breakout Rooms)
<b>Safe</b>	<ul style="list-style-type: none"> <li>Choose a distraction-free space</li> <li>Use kind words and faces</li> <li>Use equipment as intended</li> </ul>	<ul style="list-style-type: none"> <li>Ask in chat if you need help</li> <li>Use kind words and faces</li> </ul>	<ul style="list-style-type: none"> <li>Use kind words and faces</li> </ul>	<ul style="list-style-type: none"> <li>Use "stop-leave-talk" when you hear disrespect</li> <li>Encourage others to participate</li> <li>Use kind words and faces</li> </ul>
<b>Respectful</b>	<ul style="list-style-type: none"> <li>Video optional</li> <li>Audio off</li> <li>Use chat with classmates for first 5 minutes</li> </ul>	<ul style="list-style-type: none"> <li>Video optional</li> <li>Audio off</li> <li>Answer questions in chat box on cue</li> <li>Answer polls promptly</li> </ul>	<ul style="list-style-type: none"> <li>Video on at all times</li> <li>Audio on</li> <li>Listen attentively</li> <li>Answer questions out loud on cue</li> </ul>	<ul style="list-style-type: none"> <li>Video optional</li> <li>Audio on</li> <li>One speaker at a time wait or use chat to respond when others are talking</li> <li>Respect others' cultures, opinions, and viewpoints</li> </ul>
<b>Responsible</b>	<ul style="list-style-type: none"> <li>Be on time and ready to learn</li> <li>Start class charged or plugged in</li> <li>Have materials ready</li> </ul>	<ul style="list-style-type: none"> <li>Ask questions (voice or chat) when you have them</li> <li>Be present - avoid multitasking</li> </ul>	<ul style="list-style-type: none"> <li>Ask questions out loud when you have them</li> <li>Be present - avoid multitasking</li> <li>Try your best</li> </ul>	<ul style="list-style-type: none"> <li>Encourage each other to stay on topic</li> <li>Complete the work together</li> <li>Use "Ask for Help" button if you have questions</li> <li>Be present - avoid multitasking</li> </ul>

- Define and teach expectations for distance learning
  - Keep the school-wide expectations
  - Use online activities as settings
  - Teach online-specific behaviors
- Tips
  - Use evidence-based practices
  - Attend to equity in access

www.pbis.org

# Classroom Behavior Support Template

Creating Effective Classroom Environments Plan Template				
Educator Name: Add		Grade Level/Period: Add		Date Updated: Add
Instructions: • Review <i>A School Guide for Returning to School During and After Crisis</i> and <i>Effective Environments Video</i> • Complete tables with your own information by deleting & replacing light blue example text. Consider either (a) developing separate plans for in-person & remote instruction or (b) including examples across contexts.				
Positive Classroom Expectations Look Like, Sound Like, Feel Like In...				
Expectations	Teacher-Directed Instruction	Small Group Activities	Independent Work	Transitions
1. Kind to self	<ul style="list-style-type: none"> <li>Use whole body listening</li> </ul>	<ul style="list-style-type: none"> <li>Share your ideas</li> </ul>	<ul style="list-style-type: none"> <li>Do your best</li> <li>Ask for help if you need it</li> </ul>	<ul style="list-style-type: none"> <li>Bring what you need to be ready for what's next</li> </ul>
2. Kind to others	<ul style="list-style-type: none"> <li>Calm body &amp; quiet voice</li> <li>Mute tech</li> </ul>	<ul style="list-style-type: none"> <li>Actively listen</li> <li>Take turns</li> <li>Wear a mask</li> </ul>	<ul style="list-style-type: none"> <li>Calm body &amp; quiet voice</li> <li>Stay in your own space</li> </ul>	<ul style="list-style-type: none"> <li>Quiet voice</li> <li>Keep a 6' space bubble</li> </ul>
3. Kind to environment	<ul style="list-style-type: none"> <li>Take care of your space</li> </ul>	<ul style="list-style-type: none"> <li>Take care of your space &amp; materials</li> </ul>	<ul style="list-style-type: none"> <li>Take care of your space &amp; materials</li> </ul>	<ul style="list-style-type: none"> <li>Leave space better than you found it</li> </ul>

<https://www.pbis.org/resource/creating-effective-classroom-environments-plan-template>

**CORE PRACTICES** of school-wide PBIS

**1**

DEFINE

school-wide expectations (i.e., social competencies)

## SUPPORTING CONTINUITY OF LEARNING

*Maintain consistency of language*

*Use PBIS systems to teach new hygiene and safety routines*



■ Handwashing compliance drops 8.7% over the course of a 12-hr shift

# Use PBIS to Define and Refine Safe Behaviors



Eugene, OR



Bettendorf, IA



Crane, MO

# Share **WHY** we are doing it



<https://www.youtube.com/watch?v=60GVdf44H1c>

# Is posting expectations enough?



## CORE PRACTICES of school-wide PBIS

- 1** **DEFINE**  
school-wide expectations (i.e., social competencies)
- 2** **TEACH & PRACTICE**  
prosocial behaviors
- 
- 
-



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**CORE PRACTICES**  
of school-wide PBIS

1

**DEFINE**

school-wide expectations (i.e., social competencies)

2

**TEACH & PRACTICE**

prosocial behaviors

## THE WAY IT WORKS

*Explicit instruction ensures everyone is clear on what is desired, without assuming everyone knows what to do*

**CORE PRACTICES**  
of school-wide PBIS

1

**DEFINE**

school-wide expectations (i.e., social competencies)

2

**TEACH & PRACTICE**

prosocial behaviors

## SUPPORTING CONTINUITY OF LEARNING

*Plan for more intensive teaching and practice of expectations, skills, and routines*

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## A roadmap for reopening schools right!

- Devote the first **day, week, and month** to teach and practice safe and prosocial behaviors
  - Everyone teaches routines
  - Use morning meetings, classroom circles
- Monitor discipline data closely for behavior mistakes and **follow-up lessons**

<https://www.pbis.org/current/returning-to-school-during-and-after-crisis>





Lyme Middle School, CT

# Use of Videos to Teach

- Example: Emmons Lake Elementary
  - Pre-recorded and sent ahead to families
  - <https://www.smore.com/f6m4g>
    - Recess – 7:08
    - Hallways – 8:36

## CORE PRACTICES of school-wide PBIS



## ON-GOING ACKNOWLEDGEMENT of PROSOCIAL BEHAVIORS

Every faculty and staff member acknowledges PROSOCIAL behavior

5:1  
+ / -

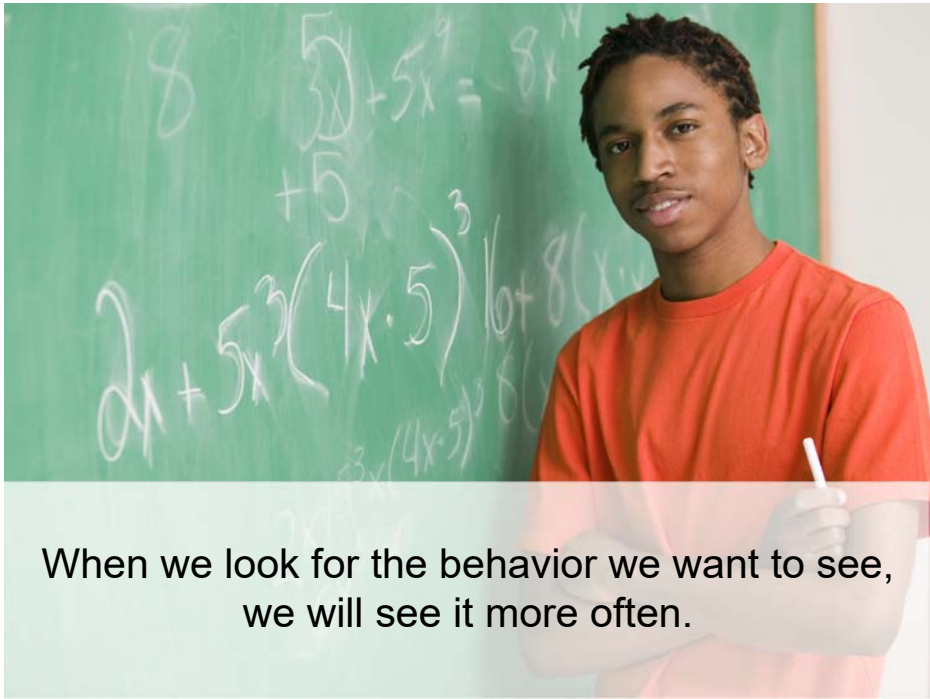
## CORE PRACTICES of school-wide PBIS



## THE WAY IT WORKS

“Whatever you feed, will grow”

- Bishop TD Jakes

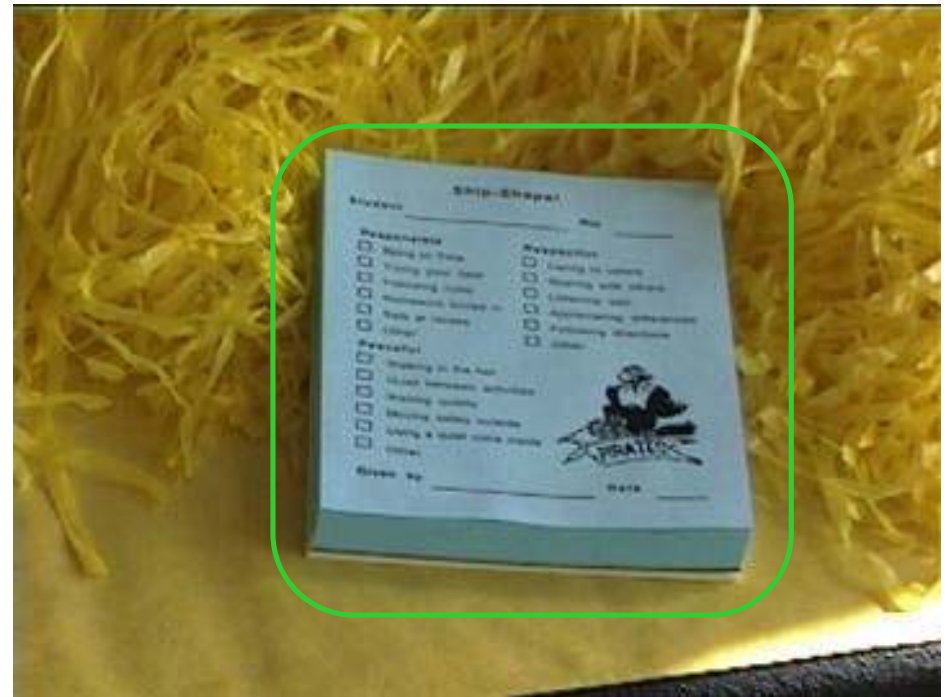
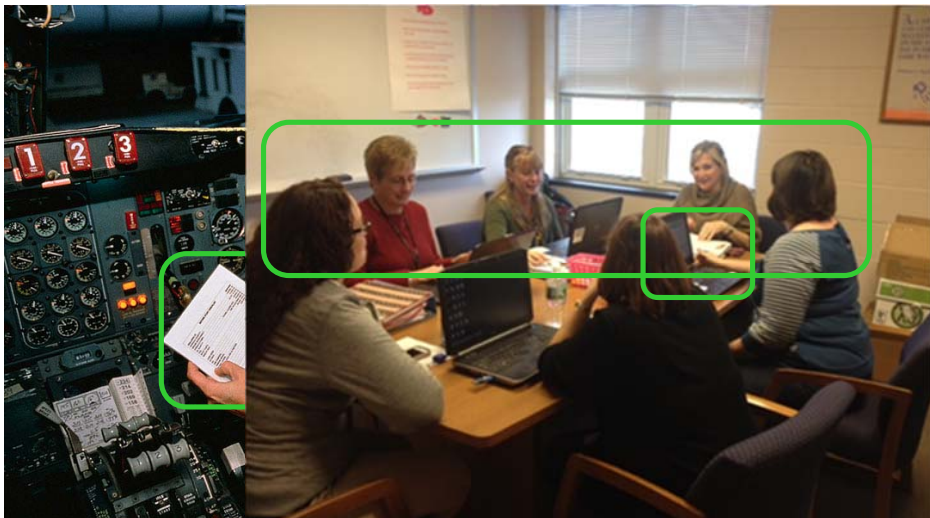


When we look for the behavior we want to see, we will see it more often.

How is my driving?



What is... fidelity of implementation?



## Track Positive Reinforcement with Our Be+ App

A free mobile application to remind and track all of the positive reinforcement and pre-corrections you give throughout the day.

Learn More

### FEATURED RESOURCES



## Get Positive!

### ■ Android:

- [https://play.google.com/store/apps/details?id=edu.uor.egon.emberex\\_bp.ossitive](https://play.google.com/store/apps/details?id=edu.uor.egon.emberex_bp.ossitive)

### ■ iOS:

- <https://apps.apple.com/us/app/be-positive/id1500031427?ls=1>



## Be+ for **Distance Learning**

### ■ Guide

- [https://mimtsstac.org/sites/default/files/Documents/Covid/Educators/Using\\_the\\_Be\\_Positive\\_App\\_for\\_Distance\\_Learning.pdf](https://mimtsstac.org/sites/default/files/Documents/Covid/Educators/Using_the_Be_Positive_App_for_Distance_Learning.pdf)

### ■ Video

- [https://twitter.com/\\_kentmc/status/1256947947394134017](https://twitter.com/_kentmc/status/1256947947394134017)





**CORE PRACTICES**  
of school-wide PBIS

1

**DEFINE**

school-wide expectations (i.e., social competencies)

2

**TEACH & PRACTICE**

prosocial behaviors

3

**MONITOR & ACKNOWLEDGE**

prosocial behaviors

**SUPPORTING CONTINUITY OF LEARNING**

*Increase our positive interactions with students – from a safe distance*

Can they tell we are being welcoming?



— ” —  
When a child walks in the room, your child or anybody else's child, do your eyes light up? That's what they're looking for.

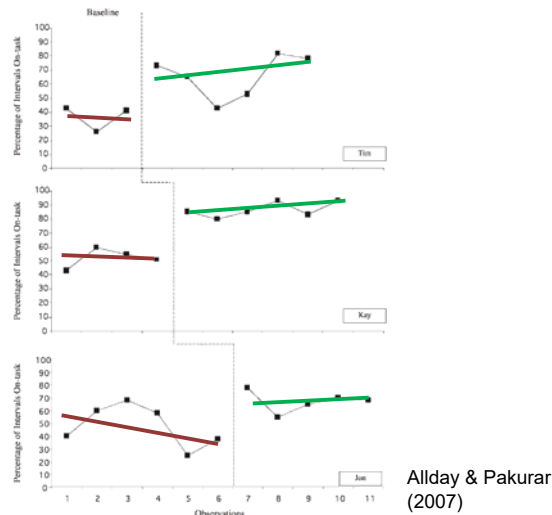
— ” —  
TONI MORRISON  
AUTHOR

**Positive Greetings at the Door:**  
What is it?

- Defined
  - Teacher's daily routine to welcome students each day as they enter class or school

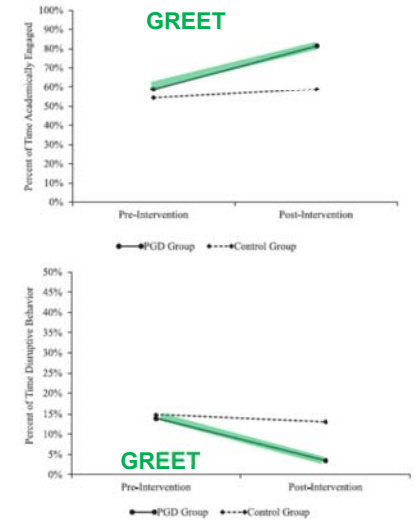


# Positive Greetings at the Door: Why do it?



# Positive Greetings at the Door: Why do it?

Results also replicated in a larger study (Cook et al., 2018)



# Positive Greetings at the Door: 3 critical features

- Stand at the door as students arrive and:
  - Greet them by name
  - Say something positive or neutral
  - Direct to the first activity



[Jamie Judy](#)  
[Lastinger Primary School](#)  
[Tifton, GA](#)

# Greet Students at the Door: Modifications for Distancing



# Praise Preference Assessment

Put a star by your favorite and an X by any you don't like.

When I do something good, I want Mrs. [redacted] to...

\_\_\_\_\_ Our class gets a chain.

\_\_\_\_\_ I get a WOW! Ticket.

\_\_\_\_\_ Mrs. [redacted] tells me I did a good job.

\_\_\_\_\_ Mrs. [redacted] gives me a smile or a thumbs up.

# Self-guided Resources

- 1-page overview
- Editable materials
- Narrated voice-over ppt videos



<http://bit.ly/PraisePreference>

**CORE PRACTICES**  
of school-wide PBIS

**1** **DEFINE**  
school-wide expectations (i.e., social competencies)

**2** **TEACH & PRACTICE**  
prosocial behaviors

**3** **MONITOR & ACKNOWLEDGE**  
prosocial behaviors

**4** **RESPOND INSTRUCTIONALLY**  
to unwanted behaviors

**DISCOURAGE UNWANTED BEHAVIORS**

**CAUTION**

Do not ignore unwanted behaviors

**CORE PRACTICES**  
of school-wide PBIS

**1** **DEFINE**  
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prosocial behaviors

**3** **MONITOR & ACKNOWLEDGE**  
prosocial behaviors

**4** **RESPOND INSTRUCTIONALLY**  
to unwanted behaviors

**DISCOURAGE UNWANTED BEHAVIORS**

**QUICK REDIRECTS**

You might be

Yes, this is hard.

I hear you.

(Katrina Ayers)

**CORE PRACTICES**  
of school-wide PBIS



**THE WAY IT WORKS**

*Don't assume that punishment teaches the right way*

**CORE PRACTICES**  
of school-wide PBIS



**SUPPORTING CONTINUITY OF LEARNING**

*Reopen school without the public shaming systems in classrooms*



- Praise can be public...  
corrections should be private

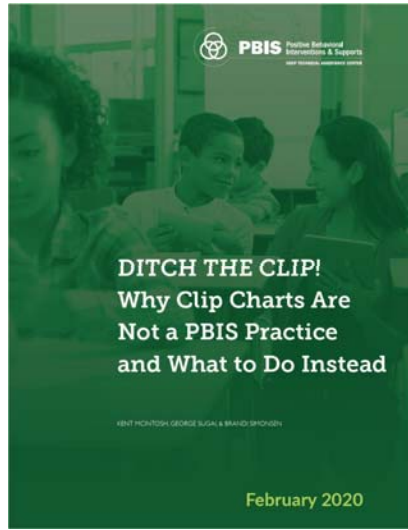


A thought experiment...

- Ask...

***“Who are the students who are always on red?”***

# Resources for Ditching the Clip!



- <https://www.pbis.org/resource/ditch-the-clip-why-clip-charts-are-not-a-pbis-practice-and-what-to-do-instead>

# “Point Positive”



# Neutralizing Routine: What is it?

- Defined
  - An instructional response to unwanted behaviors to use instead of a harsh response during times of increased stress

**CORE PRACTICES** of school-wide PBIS

1	<b>DEFINE</b> school-wide expectations (i.e., social competencies)
2	<b>TEACH &amp; PRACTICE</b> prosocial behaviors
3	<b>MONITOR &amp; ACKNOWLEDGE</b> prosocial behaviors
4	<b>RESPOND INSTRUCTIONALLY</b> to unwanted behaviors

**SUPPORTING CONTINUITY OF LEARNING**

*Reopen school without the public shaming systems in classrooms*

*Try a neutralizing routine*



## Neutralizing Routine: Why do it?

- Helps us pause before responding, so we can proceed in a way that...
    - **Increases** positive behavior
    - **Decreases** unwanted behavior
- (Cook et al., 2018)

## Neutralizing Routine: What is it?

- 5 critical features
  1. If-then statement
  2. Brief
  3. Clear steps
  4. Doable
  5. Interrupts the chain of events

## Neutralizing Routine: Examples

- When I see unwanted behavior...
  - **Delay decision until I can think clearly**
    - “See me after class/at the next break”
    - Ask the student to reflect on their behavior/feelings
    - Am I acting in line with my values?
  - **Reframe the situation**
    - “I love you, but that behavior is not ok”
    - “How do we do that at school?”
    - Picture this student as a future doctor/lawyer
    - Assume student’s best effort at getting needs met
    - Respond as if the student was physically injured
  - **Take care of yourself**
    - Take two deep breaths
    - Recognize my upset feelings and let them go
    - Model school-wide “reset” strategy



## Neutralizing Routine: Another example

- **TRY**
  - **T**ake a deep breath
  - **R**eflect on your emotions
  - **Y**outh’s best interest
    - “Let’s **TRY** that again.”
    - “Let’s **TRY** it a different way.”
    - “Let’s **TRY** it how we do it at school.”



# Neutralizing Routine: School-wide “Reset”



- **TRY** for students
  - Take three deep breaths
  - Reflect on your feelings
  - You got this!
- Social-emotional Theme
  - Mistakes are part of the learning process
  - We won't always do it right the first time
  - We can't succeed unless we **TRY**

## Question

- How many of you already have and use a neutralizing routine?



- If so, what is it?



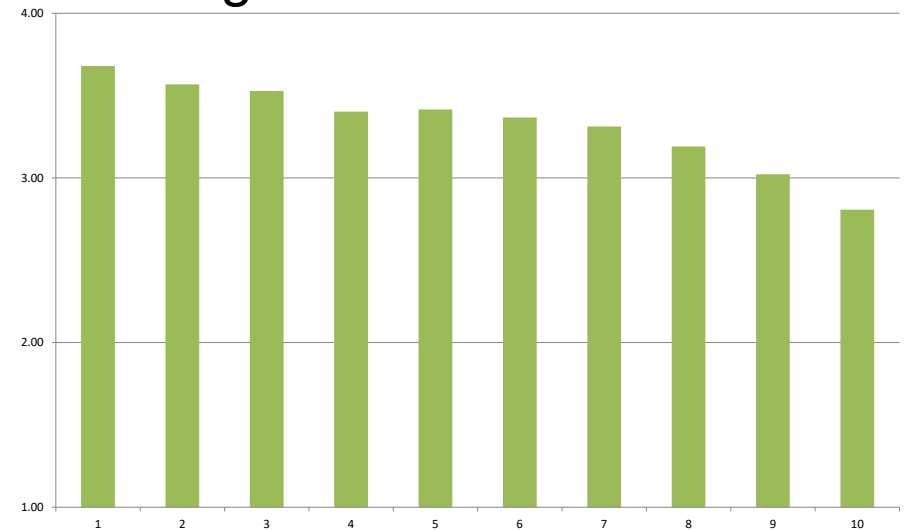
### CORE PRACTICES of school-wide PBIS

- |   |   |
|---|---|
| 1 | <b>DEFINE</b><br>school-wide expectations (i.e., social competencies) |
| 2 | <b>TEACH &amp; PRACTICE</b><br>prosocial behaviors                    |
| 3 | <b>MONITOR &amp; ACKNOWLEDGE</b><br>prosocial behaviors               |
| 4 | <b>RESPOND INSTRUCTIONALLY</b><br>to unwanted behaviors               |
| 5 | <b>MAKE DECISIONS</b><br>based on data                                |

### THE WAY IT WORKS

*Collect it,  
use it (for  
decision making),  
share it!*

## Sustainability by Frequency of Sharing Data with All Staff



**CORE PRACTICES**  
of school-wide PBIS

1

**DEFINE**

school-wide expectations (i.e., social competencies)

2

**TEACH & PRACTICE**

prosocial behaviors

3

**MONITOR & ACKNOWLEDGE**

prosocial behaviors

4

**RESPOND INSTRUCTIONALLY**

to unwanted behaviors

5

**MAKE DECISIONS**

based on data

**SUPPORTING CONTINUITY OF LEARNING**

*Expand the data you use to assess system effectiveness for every student*



Data for Ensuring **Equity** in Continuity of Learning

- Office Discipline Referrals
- Access to technology
- Attendance
- Engagement
- Equity in family reach-outs



1. Focus on Systems Instead of Relying on Superheroes

- Creating safe, predictable, and positive environments comes from consistent interactions, not one-time superhero moments

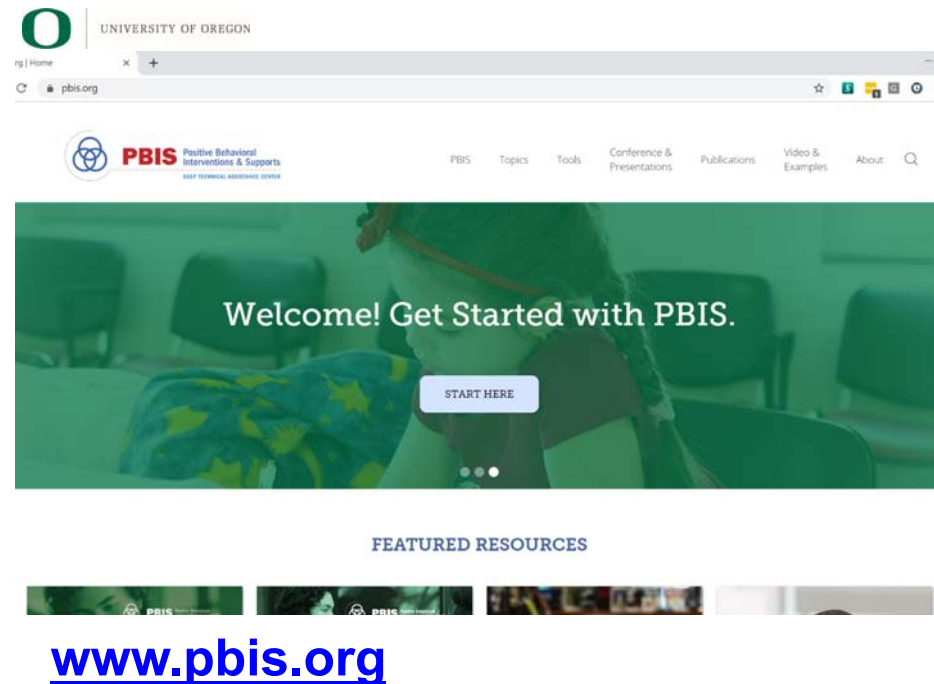


2. Address challenges with a framework, not isolated, standalone programs

- Standalone programs are unlikely to provide the consistent support needed to improve outcomes



3. Our systems cannot be considered effective until they are effective for every student



### Support for these projects:

- IES: NCSER (R324A120278, R324A180027)
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Social Sciences and Humanities Research Council of Canada

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Handouts: <http://www.pbis.org>